

help for problem gamblers

**gordon
moody**
association

**STAKEHOLDER
NEWSLETTER
APRIL 2020**

Organisational Update

Introducing our new Senior Leadership Team at Gordon Moody!

CEO – Matthew Hickey

matthew.hickey@gordonmoody.org.uk

Director of Operations – Tracey King

tracey.king@gordonmoody.org.uk

Director of Finance and Resources

– **Chris Ginty**

chris.ginty@gordonmoody.org.uk

Head of Development and Partnerships

– **Robert Mabbett**

rob.mabbett@gordonmoody.org.uk

Administration Officer – Hannah Furey

Hannah.furey@gordonmoody.org.uk

Welcome to Issue #1

Dear GMA supporter,



A very warm welcome to our first GMA newsletter which we will be sending out to you each quarter. My name's Matthew Hickey and I'm really excited to have joined the Gordon Moody Association as CEO. Many of you will have met Adele Duncan our former CEO, Adele worked tirelessly throughout her 2 year tenure at GMA and made a huge positive impact, I'm sure you will join me in wishing her all the best in her new role as Director of Client Services at Transform Housing and Support. As you will all be aware the current global crisis as a result of the Coronavirus has affected almost every aspect of our lives. I want to re-assure everyone that our colleagues and our service user's safety is at the heart of every decision we make. We are still here; we are still providing support to those who need it and we are reaching out to anyone around the world who are particularly vulnerable at this time. We will continue to provide our services as long as it is safe to do so and I would like to thank our dedicated colleagues for going above and beyond at this challenging time. Thank you all for your ongoing support of GMA, I very much look forward to being able to meet many of you in person in the future but until that is possible please don't hesitate to get in touch by email or even video chat! Take care of yourselves, take care of each other and stay safe

Matthew

CEO, Gordon Moody Association

Covid-19 – Operational Update

Our services will continue to operate as long as it is safe to do so and within government guidelines



Residential & Recovery Housing

- * Residents able to socially distance or isolate
- * Additional deep cleaning
- * Reduced staffing to support social distancing
- * Extra supplies, food and PPE available



Outreach

- * Working from home
- * Additional group sessions on Gambling Therapy
- * Video chat groups and 1:1's



Retreat & Counselling

- * Retreat postponed
- * Online therapy sessions
- * Online groups



Gambling Therapy – Service as usual



New Ways of Working



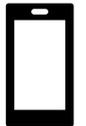
Online Therapy groups introduced for Ex-Residents and Women's programme



Online sessions increased 5-fold to reach those most vulnerable and cope with demand



Online Mindfulness sessions for colleagues to support their welfare



Increased social media activity across multiple platforms to share information and build awareness

"Amazing work as always @GordonMoody 🙌 the outreach team continue to diversify in these difficult times to offer ex residents support, looking forward to my first group video chat at 4pm today thanks for the invite"

"Loved the platform in a rapidly changing situation the use of technology to keep in touch and keep ourselves both physically but also mentally healthy has to be the way forward"

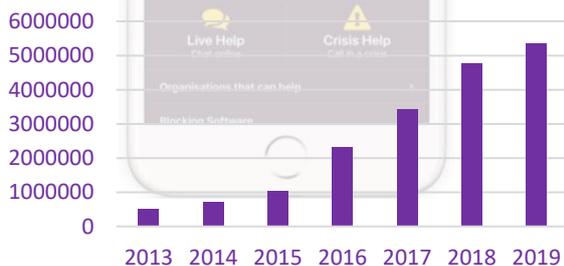
"This is what @GordonMoody are all about, even in the most testing times their doors remain open. This is a perfect time for anyone who really wants help, to go and get it. Proud to be have been a part of the programme. There are not enough words 2 describe what they mean to me" ❤️



Gambling Therapy Hits 5,000,000 Users Worldwide.

Gordon Moody's online, international problem gambling support service, Gambling Therapy, saw over 5 million users for the first time in 2019. Also available as a phone App, Gambling Therapy provides multilingual support to anyone affected by problematic gambling worldwide. To find out more or to become a corporate sponsor of Gambling Therapy please visit www.gamblingtherapy.org or contact www.rob.mabbett@gordonmoody.org.uk

Gambling Therapy Website Hits



Follow GMA on Social Media!

On LinkedIn.....



Gordon Moody Association

On Facebook.....



Gordon Moody Association

Or on our Twitter pages.....



@gordonmoody



@gamblingtherap

Join the Conversation!

We Need Your Support!

During these difficult times we need your support more than ever. For almost 50 years the Gordon Moody Association has been providing unique, high quality treatment for those most affected by Gambling Addiction and with your support we hope to continue doing so for another 50 years! Our aim is to work with the industry to create a safer environment for its customers as well as providing treatment for those that need it. Below are a range of projects we need your support with to ensure we are providing the best possible service for our clients. To get involved contact Rob Mabbett, Head of Developments and Partnerships rob.mabbett@gordonmoody.org.uk The Gordon Moody Association is listed as one of the organisations to which operators may direct their annual financial contribution for gambling research, prevention and treatment by the UK Gambling Commission, for more details visit www.gamblingcommission.org.uk Thank you.



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Residential

- New Programmes
- Improvement of facilities
- Innovation
- Service user engagement

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Retreat and Counselling

- Bespoke Programmes
- Further Outreach support
- Support for Ethnic groups
- Supporting the LGBTQ+ Community

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Gambling Therapy

- 24 Hour Service
- Additional Translation
- More Languages Spoken Online
- Better Online Platforms

News Roundup

Good Lord!!!

It was straight into action for our new in post CEO

Matthew Hickey as along with Dr John McAlaney, GMA trustee, they presented to a select committee at the House of Lords on the need of treatment for problem gamblers.



Also at Westminster....

Over to the House of Commons and GMA exhibited at the GambleAware Policy fair along with other providers. Great opportunity to demonstrate the importance of what we do to some high profile MP's and other partners.



Ice Ice Baby!

February saw our annual pilgrimage to the ExCel London for the ICE 2020 totally gaming conference where GMA were delighted to be awarded £17,500 from the sponsors of the CPZ. Incredible to think that just 6 weeks later this is the site of the NHS Nightingale hospital. From all at GMA, a huge thank you to the amazing NHS Staff.



Contact us.....

We would love to hear from you!

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