

Affected Other Service Development Lead

JOB DESCRIPTION

Job Title	Affected Other Service Development Lead
Reporting to	Head Of Service Development
Location	Remote Position with a significant amount of travel to our services- Must hold a driving license
Salary	£37,710- £46,268
Hours	35 hours per week

Our Values:

Passionate- We're committed, enthusiastic, caring and immensely proud of the difference we all make. Our mission shines through in every one.

Respectful- We value everyone, see the best in them and ensure everyone has a voice and is heard

Open- We're transparent and do what we say we'll do. You can trust us and rely on us.

United- We believe in collaboration over competition and freely share our knowledge and experience to help empower others.

Dynamic- We're bold trailblazers, who embrace and inspire change and actively seek out new or better ways of doing things.

ABOUT YOU:

- Are you looking for a new challenge?
- Do you have a willingness to learn and develop?
- Are you able to commit to Gordon Moody's ambitions, values, and strategies?
- Do you have the ability to work on your initiative and be proactive?
- Are you able to empower others and have a positive can-do attitude?

We are looking for a Service Development Lead to support the Head of Service Development in the design, development and eventual management of Gordon Moody's treatment and support that is offered to those who experience gambling-related harm due to a loved one's, friend's or colleague's gambling addiction.

We need this individual to oversee the day-to-day delivery of our support and interventions for affected others by ensuring we provide a high quality, effective and safe service provision.

Job Purpose:

As our Affected Others Service Development Lead, you will be a key part of the management oversight of our therapeutic programmes and ensure that the service is designed, integrated and coordinated to ensure a seamless delivery of care for the affected others of our clients and that a clear, accurate and updated record is maintained within the case management system.

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During your role, you will be expected to oversee the development and implementation of the competency standards within the service. You will lead the identification and implementation of the training and development needs of our support and therapeutic employees.

Working for Gordon Moody, you will be an advocate for our values and ethos, working to keep abreast of best practices and excellence in co-production and service user engagement.

Responsibilities:

- Be able to hold safeguarding responsibility on necessary days in the absence of the Heads of Services and the Director of Clinical Services.
- Ensure that all appropriate risk assessment and management processes are in place to ensure the safety of staff, service users and their affected others.
- Provide clinical and therapeutic advice and support to staff supporting affected others and future direct line supervision to roles identified as part of the service development (likely a therapist and support worker)
- Attend relevant MDT clinical meetings.
- Work alongside the Clinical Director and Heads of Service to develop and implement training and initiatives for all staff about the knowledge, skills and experience required for high-quality service to our clients and their affected others.

<u>Criteria</u>	<u>Essential</u>	<u>Desirable:</u>
Qualification	<ul style="list-style-type: none"> • At least 2 years experience in an addiction/mental health/social care management setting • Advanced Qualification and/or Training in a relevant discipline (Healthcare/Social Work/Psychology/Psychotherapy or Counselling) • Health or Social Care Professional Accreditation (e.g., BPS, BASW, BACP, UKCP, FDA – or equivalent membership body) • Knowledge and understanding of the problem and treatment of addiction and mental health issues. 	
Experience	<ul style="list-style-type: none"> • Experience in line-managing clinical staff, including the use of professional development, performance management and safeguarding protocols. • Experience in the development, implementation, and 	<ul style="list-style-type: none"> • Experience working within therapeutic and/or addiction treatment services. • Experience working with a service that provides support to

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	<p>management of addiction/mental health treatment programmes.</p> <ul style="list-style-type: none"> • Experience in clinical supervision and ability to provide group supervision and reflective practice. 	<p>individuals with complex needs.</p> <ul style="list-style-type: none"> • Exposure to going through a direct or indirect lived-in experience of an addiction setting is desirable
Skills, Knowledge, and aptitude	<ul style="list-style-type: none"> • Political awareness and the ability to remain impartial. • An understanding of the sector • Experience in safeguarding adults and children • Evidence of continuing professional development • Multicultural awareness • Service user focused 	
Personal Requirements	<ul style="list-style-type: none"> • Excellent interpersonal skills to engage a diverse range of people. • Excellent communication skills including networking and presentation skills. • Excellent people management and negotiation, influencing and problem-solving skills. 	

Company Benefits:

- 36 days of holiday including bank holidays
- Paycare Scheme
- BetterSpace Membership
- Able Futures Partnership
- Increased Company Pension contribution
- Strong CPD and Development Opportunities
- Supportive working environment
- Career Progression
- Family Friendly Policies
- Company Events